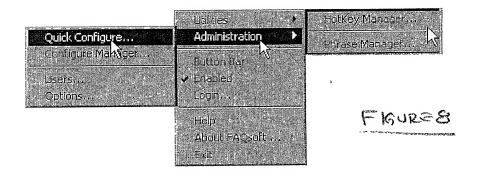


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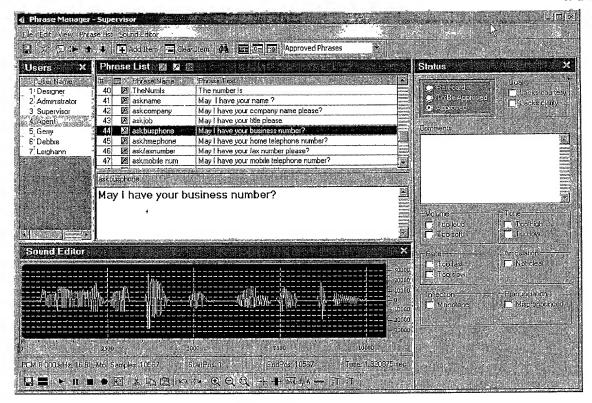
FIGURET



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FIGURE 10



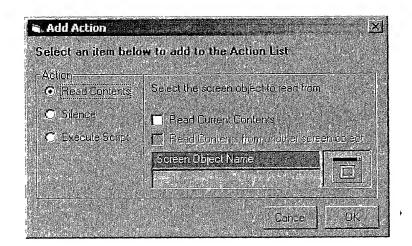
FIGUREIL

HotKey	Manager			
Hot K	(e y s			
#	Hotkey	DA.	Name	Description
1.	A Commission of the Commission	V	Record	Recolds a current call
2; 🗆	Shift+Ctrl		Play Last	Repeats last phrase or response playe
3. 🗆	F12		Toggle Button Bar	Toggles between showing and hiding
4: 🔲	F4	V	askmailingadd	Is this also your mailing address?
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	a la Palerania			and the second second second second second second
			and and an artist of the second	Delete OK
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HolKey	
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	aškwebaddiess
Desainte	Do you have a web page address?
	Joseph Maria a trop page address:
Assigned Key	
I	aas Action ☐ Inackive
	Clear DK Cancel

₫. Configure Manager					
Elle View PhraseList Sound Editor					
图 × □ > 1 ■ Add 10	em Clear Item 🚧 🐷 👼 Approved Phrases	 If the rest of the state of the			
Phrase List 🙎 👂 🖂	en e penetro de la compete	Response Builder X			
	Frase Text				
	ay I have your business number?	Response List			
45 🖾 askhmephone M	ay I have your home telephone number?	Play Stop Add Delete			
	ay I have your fax number please?	The state of the s			
47 🗵 askmobile num M	ay I have your mobile telephone number?	# Flexponse Name Response Detail			
	ay I have your email address please?	1' ReadBackNumbe, Play TheNumis;Read Cori			
49 🗷 askwebaddress Do	o you have a web page address?	2 morning greeting Play goodmorning Play gre			
	ay I have your business address?	3' Good Evening			
51 🗷 askmailingadd 🛚 Is	this also your mailing address?				
	our department name please.	Section 1985			
	ay I have your office number				
	an I have your phone number please	Programme and the second			
	ay I have your account number please				
	ay I have your address please.				
	ood morning .				
	s is (name), how can I help you	Action Sequence for marning greating			
59 greeting afternoon go	od afternoon	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -			
	od evening	Description			
61 CloseSales W	hen you	Goodmorning! this is (name), how can I help you			
greeting					
this is (name), how can I	help you	Files Stop Add Delete			
		Action List			
		# Action Value			
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		greening greening			
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📮 Save: 🕨 Play 💆 Stop ● Re	ecord Maria Volume T Trim Level	N SEA			

FIGURE 14



. Add Action		
elect an item belo	w to add to the Action List	
Action C Read Contents	Silent Pause	
Silence Silence	Pause value in msecs	
C Execute Script		
Tari	Cano	el DK

FIGURE 16

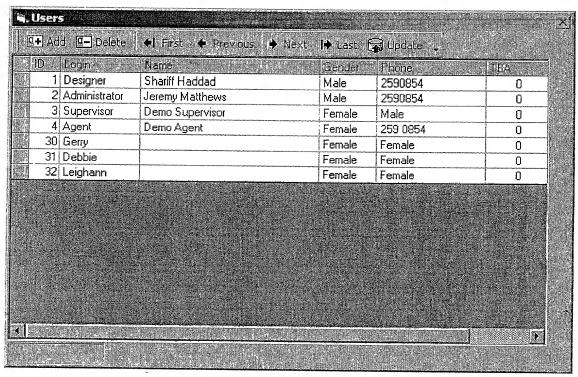
Action -	Select Sr	cript to Execute	
C Read Contents C Silence	Salak	ToggleButtonBar	
	E224/2.2) ogglebaktoribal	
Execute Script ∴			

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	askBusinessPhone	Can I have your phone number please
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Address:	g goodmorning	good morning
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	Configure Manager,	Exit
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FAQSoft Options	G. C.
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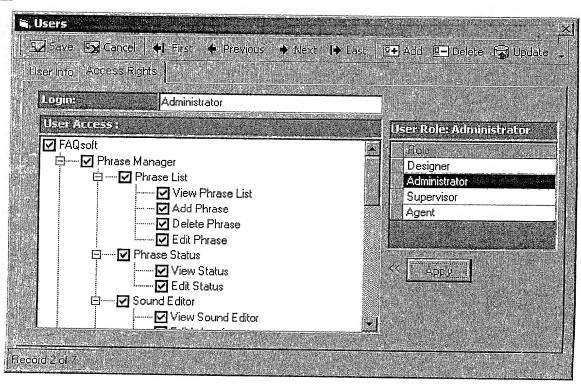
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FIGUREZO

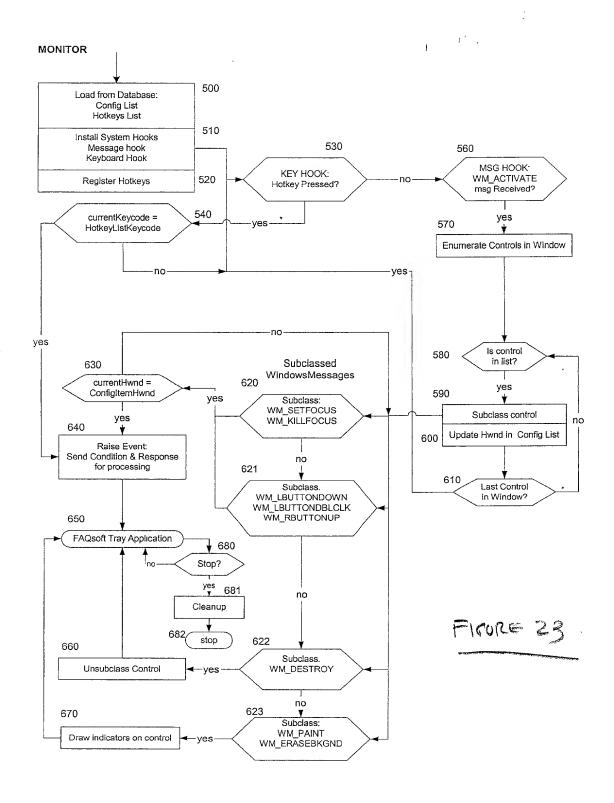
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FIGURE 21



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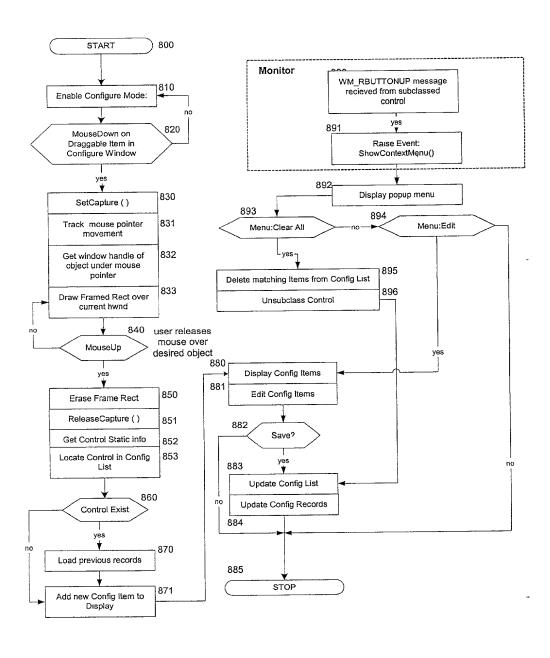
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Job title: Product Manager	Home
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CONFIGURE



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FIGURE 27

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FIGURE 28

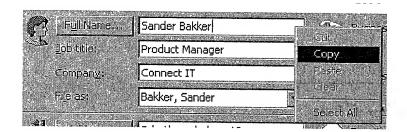


FIGURE 29

